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Multi-Accessible and Multi-Lingual

An Accessibility Nightmare? - Ryhope Steam Pumping Station

The challenge was a Grade II listed Victorian steam pumping station. Providing ambulatory accessibility to significant parts of this complex structure is just not practicable. The building is leased by the water company to a volunteer group, that work hard to maintain and improve it, and are able to open it part-time so that people can appreciate their industrial heritage. As part of a major upgrade, the team

wanted to improve the disabled visitor experience. A key part of the answer was an Info-Point Intelligent Wireless Network, six webcams, and some low-cost loan tablets.

Ryhope Trust Chairman, Keith Bell: “Using an Info-Point network and six live webcams, we offer those with ambulatory disability a much more participative experience as they can follow their party around and share in the visit.”



Welsh and English from Swansea to Snowdonia - Cadw, National Trust, and Local Authorities

Multilingual interpretation can be managed using the language module that comes with the Info-Point Content Management System. Each individual user is able to switch to their preferred language at the touch of an on-screen button that changes both the content and the navigation. This feature has been a requirement for installations in bilingual Wales at Swansea Castle, Dyfi Furnace in Aberystwyth, the Great Orme, and several

NT properties in Snowdonia.

Info-Point Technical Director Paul Palmer: “This is a highly sophisticated language module and it comes as part of every Info-Point. The National Trust in Wales appreciated this and have installed bilingual units at three of their Welsh properties - the Dinas Emrys ‘Princes of Wales’ project at Craflwyn, Aberdaron visitor centre, and the remote Mynydd Mawr coastguard station.”